

Cheryl Boardman

From: Lisa Hobart <hobartl@detroitmi.gov>
Sent: Tuesday, February 07, 2017 5:22 PM
To: Cheryl Boardman
Cc: John Hill; Alvin Horhn; Yvette Malone; Alfreda Robinson; Laurie.Hoose@plantemoran.com; Scott.Patton@plantemoran.com; Linda Webster
Subject: Re: 2017 Assesement Notices-Residential

As the tax bills are mailed to the addresses in the Assessing database, it is advisable to seek improved mailing address information for all returned mail.

Last year I was advised that there were thousands of returned mail envelopes and there was no effort to correct them. It would/could improved collections and provide improved transparency to property owners to assign staff to update the addresses.

Recommendations:

For returned mail with a mailing address different than the location address: remove the mailing address from BSA and send to the location address.

For returned mail sent to a vacant lot, check the most recent deed or PTA for a better address.

Another item I noticed is that staff frequently leaves the City, State, and zip fields in BSA blank. The training program I developed requires all fields to be completed.

Hope this helps.

Lisa

Sent from my iPhone

On Feb 7, 2017, at 4:40 PM, Cheryl Boardman <cboardman@renkim.com> wrote:

Ok, all notices will be printed and mailed.

Thanks,

Cheryl Boardman
Account Manager
Renkim Corporation
13333 Allen Road
Southgate, Michigan 48195
Phone #: (734)374-8324
Fax #: (734)374-8004
Website: www.renkim.com

<image001.png>

From: Alvin Horhn [<mailto:HorhnA@detroitmi.gov>]
Sent: Tuesday, February 07, 2017 4:38 PM
To: Lisa Hobart <hobartl@detroitmi.gov>; Cheryl Boardman <cboardman@renkim.com>
Cc: Yvette Malone <MaloneE@detroitmi.gov>; Alfreda Robinson <RobinsonAl@detroitmi.gov>; Linda Webster <lwebster@renkim.com>
Subject: Re: 2017 Assesment Notices-Residential

Greetings Ms. Boardman,

Please mail all the notices....I do understand that it will increase the amount of returned mail but that can't be helped.

Thank you,

Alvin Horhn
Deputy CFO - Assessor
Office of the Assessor
2 Woodward Ave 824 CAYMC
Detroit MI 48226
313 224 3040
HorhnA@detroitmi.gov

>>> Lisa Hobart <hobartl@detroitmi.gov> 2/7/2017 3:37 PM >>>
Alfreda, please confirm that if that is your intention. Thanks. Lisa

Sent from my iPhone

On Feb 7, 2017, at 3:36 PM, Lisa Hobart <hobartl@detroitmi.gov> wrote:

The statute requires that notices be sent to all property owners.

Thanks. Lisa

Sent from my iPhone

On Feb 7, 2017, at 3:34 PM, Cheryl Boardman <cboardman@renkim.com> wrote:

In that file you have a lot of foreign records, out of state records, etc. We can do a selection of just Michigan, or, if you want the whole file to mail with no selection, we can do that.

Cheryl Boardman
Account Manager
Renkim Corporation
13333 Allen Road
Southgate, Michigan 48195
Phone #: (734)374-8324
Fax #: (734)374-8004
Website: www.renkim.com

<image001.png>

From: Lisa Hobart [<mailto:hobartl@detroitmi.gov>]
Sent: Tuesday, February 07, 2017 3:27 PM
To: Cheryl Boardman <cboardman@renkim.com>
Cc: Alvin Horhn <HorhnA@detroitmi.gov>; Yvette Malone <MaloneE@detroitmi.gov>; Alfreda Robinson <RobinsonAl@detroitmi.gov>; Linda Webster <lwebster@renkim.com>
Subject: Re: 2017 Assesment Notices-Residential

Clarification: will all of the notices be mailed?

Lisa

Sent from my iPhone

On Feb 7, 2017, at 2:57 PM, Cheryl Boardman <cboardman@renkim.com> wrote:

Ok, thank you.
Cheryl Boardman
Account Manager
Renkim Corporation
13333 Allen Road
Southgate, Michigan 48195
Phone #: (734)374-8324
Fax #: (734)374-8004
Website: www.renkim.com

<image001.png>

From: Alfreda Robinson
[mailto:RobinsonAl@detroitmi.gov]
Sent: Tuesday, February 07, 2017 2:57 PM
To: Cheryl Boardman <cboardman@renkim.com>
Cc: Horhn, Alvin <HorhnA@detroitmi.gov>; Malone, Yvette <MaloneE@detroitmi.gov>; Hobart, Lisa <hobartl@detroitmi.gov>; Linda Webster <lwebster@renkim.com>
Subject: RE: 2017 Assesment Notices-Residential

Cheryl,

Please just mail those records that are specific to Michigan.

Alfreda Robinson, MAAO
City of Detroit
Office of the Chief Financial Officer

>>> Cheryl Boardman <cboardman@renkim.com>
2/7/2017 2:01 PM >>>

Hi,

Please see attached two files from the Residential, Commercial and Industrial records:

- Movers
- Non-barcoded records

The Mover's file is a file of valid moves to update your files.

Let me know if you want to mail those records included in the Non-barcoded file. You have a variety of records that can be mailed first class if you choose to do so. Or, we can also do a Select for specific states (MI) and mail those records only.

Thank you,
Cheryl Boardman
Account Manager
Renkim Corporation
13333 Allen Road

Southgate, Michigan 48195
Phone #: (734)374-8324
Fax #: (734)374-8004
Website: www.renkim.com

<image002.png>

From: Alfreda Robinson
[mailto:RobinsonAl@detroitmi.gov]
Sent: Friday, February 03, 2017 3:14 PM
To: Cheryl Boardman <cboardman@renkim.com>; Linda Webster <lwebster@renkim.com>
Cc: Lisa Hobart <hobartl@detroitmi.gov>; Alvin Horhn <HorhnA@detroitmi.gov>; Yvette Malone <MaloneE@detroitmi.gov>
Subject: 2017 Assesment Notices-Residential

Cheryl,

I've attached the residential file, count: 245,272.

Thanks

Alfreda Robinson, MAAO
City of Detroit
Office of the Chief Financial Officer